



Quick Start Housing and Services Information for

Lackawanna County

This information is provided through a partnership with PHFA and the Regional Housing Coordinator Program of the Self-Determination Housing Project. It is designed to help individuals identify and contact local resources to help with housing and services issues. Updates or corrections may be provided to your local Regional Housing Coordinator (listed below).

**FREE to search FREE to List local housing in PA**



**LOCAL HOUSING Provider Contact Information**

**Regional Housing Coordinator Manager:**  
RHCs work with state agencies, service providers, and housing professionals to improve access to housing for people with disabilities and older Pennsylvanians.

**Inglis Self-Determination Housing of Pennsylvania**  
[SDHPInfo@inglis.org](mailto:SDHPInfo@inglis.org)  
[Information & Referral Request](#)  
[www.Inglis.org](http://www.Inglis.org)

**Access Modification Program:**  
This program provides resources to enable eligible persons with disabilities make their home more accessible.

**PA Housing Finance Agency**  
Website:  
[ACCESS Home Modification Assistance | Home Improvement & Repair Loans \(phfa.org\)](#)

**Builders Association:**  
Voluntary association of area builders; may have housing information or contacts for developers.

**Home Builder's Association Of NEPA**  
411 Main St.  
Kingston, PA 18704  
Ph: 570.287.3331  
info@bianepa.org  
Website: [www.hbanepa.org](http://www.hbanepa.org)

**Fair Housing Resources:**  
U.S., PA and local organizations offer info about fair housing and respond to complaints.

**PA Human Relations Commission**  
333 Market St., Harrisburg, PA 17101-2210 Harrisburg Office  
Ph: 717.787.4410  
Text Telephone (TT/TTY): 717.787.7279  
Website: [www.phrc.pa.gov.us](http://www.phrc.pa.gov.us)

**HUD Fair Housing Enforcement**  
PA Regional Office  
The Strawbridge Building  
801 Market Street, 12th Floor  
Philadelphia, PA 19107  
215.656.0500  
Website: [www.hud.gov/fairhousing/fileacomplaint](http://www.hud.gov/fairhousing/fileacomplaint)

**Habitat for Humanity**  
Organization builds "simple, decent, and affordable" housing using volunteer labor and supplies. Houses are sold at no profit.

**Wyoming Valley HFH**  
303 Market St.  
Kingston, PA 18704  
Ph: 570.820.8002  
info@wv-hfh.org  
[www.wvhfh.org](http://www.wvhfh.org)

**Housing Coalition or Local Housing Options**

**Team:** Coalitions of housing and service providers organized to resolve local housing issues, including

**Lackawanna County Housing Coalition**

Todd Pousley [tpousley@nwnepa.org](mailto:tpousley@nwnepa.org)  
Secretary: Krista Murray  
[kmurray@catherinemcauleycenter.org](mailto:kmurray@catherinemcauleycenter.org)

**Housing Trust Fund:**

Potential local source of funds for affordable housing. Funds are distributed as follows:

**City of Scranton OECD**

Municipal Building  
340 N. Washington Ave.  
Scranton, PA  
Ph: 570.348.4216  
Website: [www.lackawannacounty.org](http://www.lackawannacounty.org)

**Landlord Association:**

Voluntary association of area landlords may offer information about available rentals.

**Wyoming Valley Real Estate Investor's Association**

1153 Highway 315  
Wilkes-Barre, PA 18703  
Ph: 570.836.9753

**Public Housing Authority:**

Housing authorities in PA are operated at the county or local level. Most offer low-income, public housing units and vouchers to subsidize rent for eligible households.

**Main Office:**

Housing Authority of Lackawanna County  
2019 W. Pine St.  
Dunmore, PA 18512  
Ph: 570.342.7629  
Website: [www.hacl.org](http://www.hacl.org)

**Carbondale Housing Authority**

2 John St.  
Carbondale, PA 18047  
Ph: 570.282.0280  
Website: [www.carbondalehousing.org](http://www.carbondalehousing.org)

**Scranton Housing Authority**

400 Adams Ave., PO Box 711  
Scranton, PA 18510  
Ph: 570.348.4400  
Website: [www.scrantonhousing.org](http://www.scrantonhousing.org)

**Rural Housing Office:**

USDA Rural Housing Service operates rental housing, home purchase/repair loans, and other housing programs.

**Rural Housing State Office 359**

East Park Drive, Suite 4 Harrisburg,  
PA 17111  
Ph: 717.237.2186  
[pasfh@usda.gov](mailto:pasfh@usda.gov)

## Local Service Provider Contact Information

**Local Lead Agency:**

PHFA encourages housing providers to partner with these Local Lead Agencies to establish a referral system for targeted rental units. LLAs serve as a clearinghouse to provide qualified referrals for available units in a timely fashion

**United Neighborhood Center of NE Pennsylvania**

Jill Moyle  
Ph 570.346.0759  
[jmoyle@uncnepa.org](mailto:jmoyle@uncnepa.org)  
425 Alder Street  
Scranton, PA 18505  
Website: [www.uncnepa.org](http://www.uncnepa.org)

**Aging and Disability Resource Centers (ADRCs)**

ADRCs (also called LINKs) promote communication and training for agencies working with older adults and adults with disabilities.

**PA Link Coordinator**

Julie Mann  
(610) 392-4254  
[ccaging14@ptd.net](mailto:ccaging14@ptd.net)

---

**Area Agency on Aging**

AAAs provide info and services for older adults and their caregivers. Services vary by agency.

**Lackawanna County AAA**

Director, Sara McDonald  
123 Wyoming Ave, Floor 4  
Scranton, PA 18503  
Ph: 570.963.6740  
[AAA@lackawannacounty.org](mailto:AAA@lackawannacounty.org)  
Website: [www.lackawannaaging.org](http://www.lackawannaaging.org)

---

**Arc**

Arc works to include all children and adults with developmental and intellectual disabilities, working for inclusion in every community.

**Arc of Northeastern PA**

Maryclaire Kretsch  
115 Meadow Ave.  
Scranton, PA 18505  
[mckretsch@thearcnepa.org](mailto:mckretsch@thearcnepa.org)  
Website: [www.thearcnepa.org](http://www.thearcnepa.org)

---

**Center for Independent Living (CIL)**

Each CIL provides 4 core services, including advocacy, information, and referral, peer mentoring, and independent living skills.

**Northeast PA Center for Independent Living**

Director, Keith Loughney  
[kloughney@mycil.org](mailto:kloughney@mycil.org)  
1142 Sanderson Ave., Suite 1  
Scranton, PA 18509  
Ph: 800.344.7211  
Website: [www.mycil.org](http://www.mycil.org)

---

**Community Action Agency**

Community Action Agencies help individuals and families work toward self-sufficiency while strengthening communities.

**Agency for Community EmPOWERment of NEPA**

123 Wyoming Ave., Suite 311  
Scranton, PA 18503  
[sfontana@acenepea.org](mailto:sfontana@acenepea.org)  
Ph: 570.963.6836  
Website: [Home | Agency for Community EmPOWERment of NEPA \(acenepea.org\)](http://Home | Agency for Community EmPOWERment of NEPA (acenepea.org))

---

**Mental Health—Housing Specialist**

The MH Housing Specialist provides housing support so peoples with mental illness and co-occurring disorders can be integrated into community living.

**Allied Services**

Robert Buckley  
[RBuckl@alliedservices.org](mailto:RBuckl@alliedservices.org)  
Ph: 570.969.0200

---

**Homelessness Prevention Agency**

This agency provides case management, rental assistance, and transitional/emergency housing.

**Lackawanna County Dept of Health and Human Services**

Interim Director, Barb Durkin  
Lackawanna County Government Center  
123 Wyoming Ave., 4th Floor  
Scranton, PA 18503  
Ph: 570.963.6781  
[HUMANSERVICES@Lackawannacounty.org](mailto:HUMANSERVICES@Lackawannacounty.org)

### **Nursing Home Transition**

A collaborative effort using federal, state, and local resources and partnerships to move people from nursing homes back to their community or to help keep people in their community.

To contact a local Nursing Home Transition Coordination Agency, visit the DHS Nursing Home Transition website using the link to the right. Scroll down to the section titled "Transition Preparation" to access the list of Nursing Home Transition Coordination Agencies.

---

Website:

[Transition from Nursing Home to Community Care | Commonwealth of Pennsylvania \(pa.gov\)](#)

### **Office of Vocational Rehabilitation**

OVR helps people with disabilities achieve employment and independence.

### **Office of Vocational Rehabilitation**

8 W. Market St., Suite 200

Wilkes-Barre., PA 18701

Ph: 570.826.2011

TTY 570.820.4848

800.634.2080

Website: [www.dli.state.pa.us](http://www.dli.state.pa.us)

---

### **United Way**

Services vary in each community and typically include fund-raising, information, and referral.

### **The United Way of Lackawanna County**

President and CEO, Gary Drapek

[gdrapeck@uuwlc.net](mailto:gdrapeck@uuwlc.net)

615 Jefferson Ave.

Scranton, PA 18501

Ph: 570.343.1267

Website: [United Way of Lackawanna, Wayne & Pike Counties \(uwlc.net\)](#)

---

### **VA Homeless Services**

Benefits include an array of services to help veterans live as independently as possible including transition, case management, rehabilitation, and income supports.

### **Wilkes-Barre Veterans Administration Medical Center**

1111 East End Blvd.,

Wilkes-Barre, PA 18711

Ph: 610.766.4664

---

### **Medicaid – HealthChoices**

HealthChoices is the name of Pennsylvania's managed care programs for Medical Assistance recipients. There are three programs: Physical HealthChoices, Behavioral HealthChoices, and Community HealthChoices. Each offers quality medical care for your physical health, behavioral health, or your long-term support needs. For more information, please use the link to the right.

Website: [www.healthchoices.pa.gov/info/index.htm](http://www.healthchoices.pa.gov/info/index.htm)

### **Medicaid – Waiver Information**

Waivers are part of Pennsylvania's Medicaid program and provide supports and services to help people to live in their communities instead of a facility like a nursing home. For more information, please use the link to the right.

Website:

[www.dhs.pa.gov/learnaboutdhs/waiverinformation/index.htm](http://www.dhs.pa.gov/learnaboutdhs/waiverinformation/index.htm)